

August 6, 2008

«ProviderName»
«AddressLine1»
«AddressLine2»
«City», «State» «Zp»

RE: State Fiscal Year (SFY) 2009 Quality Improvement Incentive

Dear Administrator:

In setting the ICF/MR rates for SFY 2009, an amount of \$200,000 was held in reserve for a Quality Improvement Incentive. We are still awaiting CMS approval of our State Plan amendment for this program and will notify you if it is denied. (Please watch the website for updates.)

Detailed requirements for qualification under this QI Incentive program can be had by downloading the application forms from our website. That website address is <http://health.utah.gov/medicaid/stplan/longtermcare.htm>.

In order to receive the quality incentive payment, you need to ensure that we receive your application form and all supporting documentation no later than June 8, 2009. Failure to include all required supporting documentation precludes a facility from qualification. Please note that a postmark is not sufficient, **all documentation must be physically received by June 8, 2009.**

In addition to last year's requirements, facilities must have "customer satisfaction surveys conducted by an independent third-party in each quarter of the incentive period." Facilities should not delay in arranging for the required customer satisfaction surveys, etc.

If we do not receive a completed application along with needed supporting documentation by June 8, 2009 your facility will be omitted from the incentive payment calculation.

Facilities should not wait for the deadline to submit their **completed** applications. Rather, as soon as all required information is available (e.g., once the SFY 4th quarter survey is completed) the facility should submit its application.

Should you have questions, please do not hesitate to contact me. Thank you for your attention to this matter.

Sincerely,



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